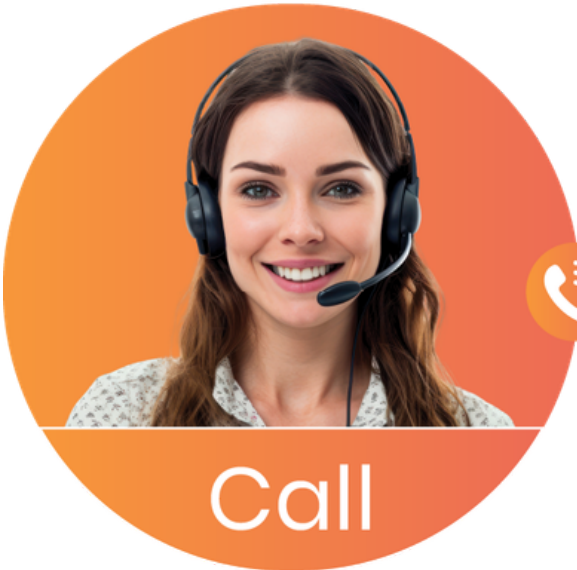




Transform Every **Customer Conversation** Into **Revenue, Compliance & Customer Intelligence**

- AI Call Analytics
- Voice AI
- Quality Assurance
- Conversational Intelligence



Call



M i k e
A p p o i n t m e n t
c o n v e r s a t i o n
T o d a y



Analyze 100% of customer interactions, not just random samples

The Problem Most Businesses Face

Are Your **Customer Conversations** Working For You?

Most organizations struggle with



Most organizations struggle with



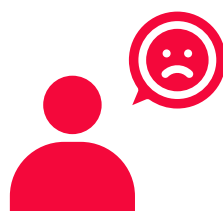
Missed sales opportunities



Inconsistent agent performance



Compliance risks



Poor visibility into customer sentiment



Manual QA processes



Lack of actionable insights from calls

Yet every call contains valuable business intelligence.

The Result

- ✗ Lost Revenue
- ✗ Customer Churn
- ✗ Higher Operational Costs
- ✗ Compliance Exposure

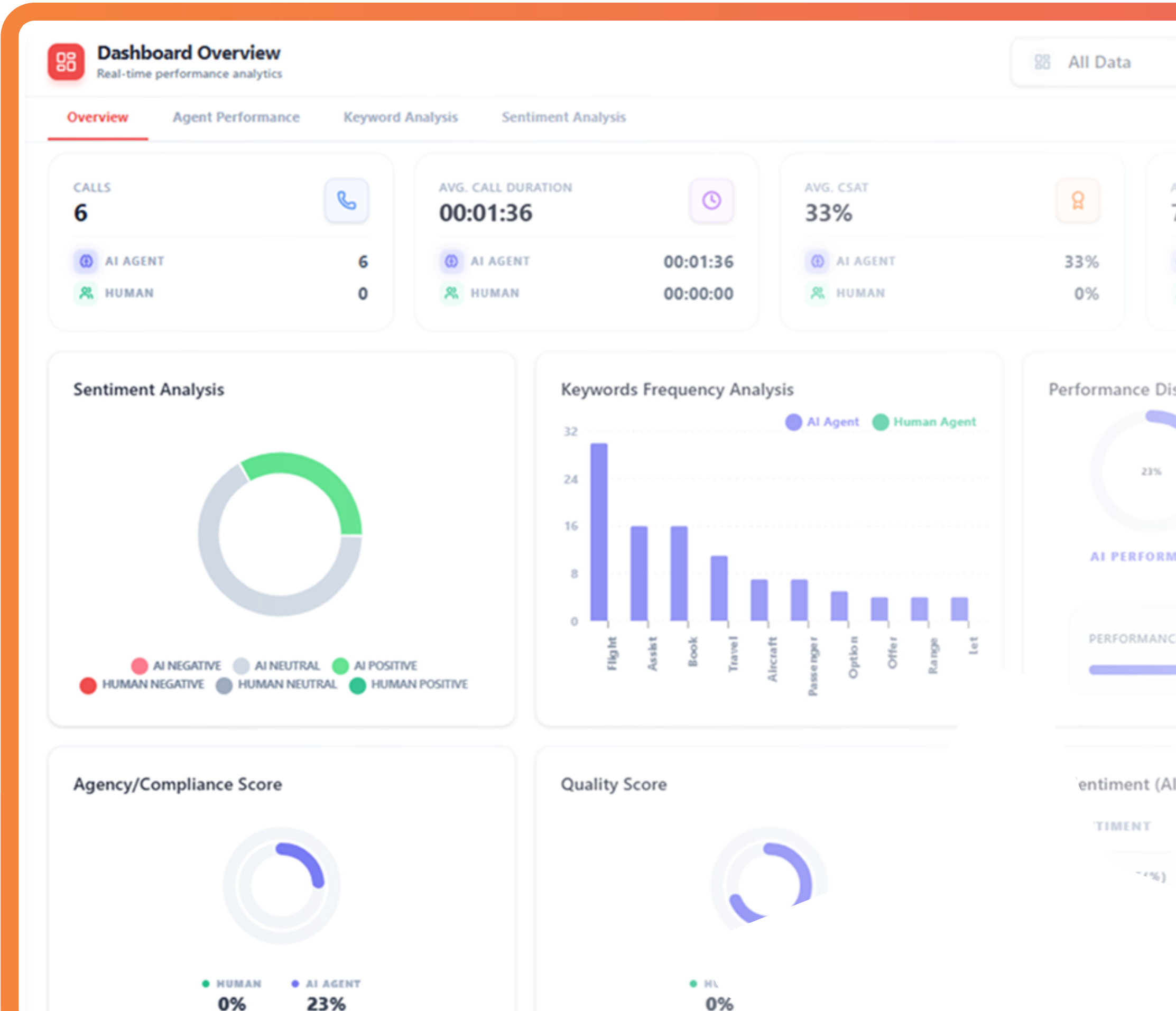
Why Verbix.ai

Turn Every Conversation Into Actionable Intelligence

Verbix.ai automatically captures, transcribes, analyzes, scores, and summarizes customer conversations using AI.

What You Gain

- 100% Call Visibility
- AI-Powered QA
- Customer Sentiment Tracking
- Agent Performance Monitoring
- Compliance Monitoring
- AI-Powered QA
- Smart Summaries
- Intent Recognition
- Business Intelligence Dashboards



AI Analytics Dashboard

Real-Time Performance Visibility



Key Business Outcomes

Real Business Impact

Organizations using AI call analytics typically achieve improvements in

KPI	ImpactBusiness
 Agent Productivity	 Improved
 Customer Satisfaction	 Increased
 QA Coverage	 Up to 100%
 Training Time	 Reduced
 Compliance Monitoring	 Automated
 Decision Speed	 Faster

Verbix.ai helps managers move from guesswork to data-driven decisions.

Contact Centers & BPOs

Challenges

- Manual QA
- Agent inconsistency
- High AHT
- Compliance issues

Verbix.ai Solution

- Automated QA Scoring
- Agent Benchmarking
- Real-Time Coaching
- Compliance Monitoring
- Compliance Monitoring

Benefits

- ✔ Automated QA Scoring
- ✔ Reduced QA Costs
- ✔ Faster Agent Ramp-Up
- ✔ Improved Operational Efficiency



Healthcare & Dental Organizations

Challenges

- Appointment conversion tracking
- Patient experience visibility
- Compliance requirements
- Front desk performance

Verbix.ai Solution

- Analyze Patient Calls
- Track Missed Appointment Opportunities
- Measure Staff Performance
- Monitor Compliance Conversations
- Front desk performance

Benefits

- ✓ Higher Appointment Conversion
- ✓ Better Patient Experience
- ✓ Improved Staff Accountability



Verbix.ai's compliance-focused architecture is particularly valuable in regulated environments.

Sales & Lead Generation Teams

Challenges

- Unknown reasons for lost deals
- Poor follow-up visibility
- Limited coaching opportunities

Verbix.ai Solution

- Buying Intent Detection
- Objection Analysis
- Competitor Mention Tracking
- Lead Qualification Insights
- Sales Coaching Intelligence

Benefits

- ✓ Higher Conversion Rates
- ✓ Better Follow-Ups
- ✓ Improved Sales Productivity



Financial Services, Insurance & Compliance-Driven Businesses

Challenges

- Regulatory compliance
- Audit readiness
- Disclosure monitoring
- Risk management

Verbix.ai Solution

- Compliance Alerts
- Policy Monitoring
- Structured Data Extraction
- Audit-Friendly Reporting
- Quality Assurance Automation

Benefits

- ✓ Reduced Risk
- ✓ Stronger Compliance
- ✓ Better Audit Readiness



Why Customers Choose **Verbix.ai** More Than Call Recording

What Makes Verbix.ai Different?



Analyze
100% of Calls



AI-Powered QA
& Coaching



Intent &
Sentiment
Analysis



Compliance
Monitoring



Smart
Summaries



Fast
Deployment



Flexible
Integrations



Enterprise-Grade
Security

INTEGRATIONS, SECURITY & COMPLIANCE

Enterprise Ready. Built for Scale.

Verbix.ai seamlessly fits into your existing communication and customer engagement ecosystem.

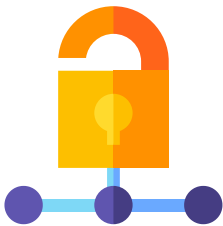


AI & Analytics

- ✔ Business Intelligence Platforms
- ✔ Data Warehouses
- ✔ Custom Reporting Systems

Security You Can Trust

Data Protection



End-to-End Encryption



Secure Cloud Infrastructure



Data Access Controls



Audit Logs



User Permissions & Role Management

TRUSTED BY INDUSTRY LEADERS

Organizations That Trust **Verbix.ai**

Powering Smarter Customer Conversations Across Industries

Verbix.ai helps contact centers, healthcare providers, sales organizations, financial institutions, and enterprise teams unlock actionable intelligence from every customer interaction.

Trusted By



Industries Served

Contact Centers
& BPOs



Healthcare & Dental
Organizations



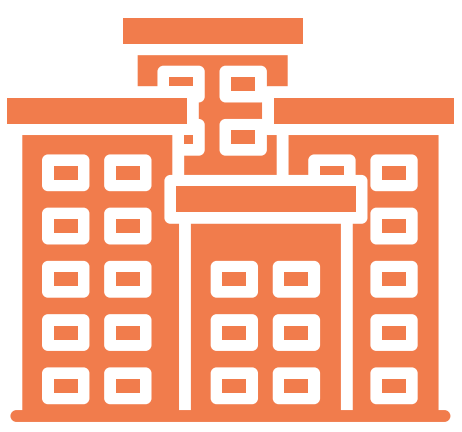
Insurance
Providers



Education
Institutions



Real Estate
Companies



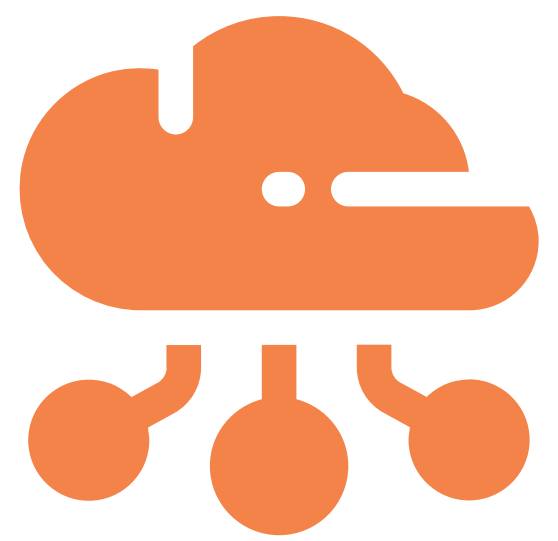
Financial Services



Retail &
E-commerce



SaaS & Technology
Companies



What Our Customers Say

"Verbix.ai transformed how we monitor customer interactions. We now have visibility into every conversation and can coach agents with confidence."



Jordan Vickers, Healthcare Solutions Inc

"The AI-generated summaries and quality scoring have significantly reduced our manual review efforts while improving service quality."



Ophir Reuveni, ceo at netvill ltd.

"Verbix.ai helped us identify missed sales opportunities and improve conversion performance through conversation intelligence."



Simon Jalas, Co-Founder & CTO at Savecom Telecom

CONTACT US

Ready to Transform **Customer Conversations** Into **Business Intelligence**?

Schedule a personalized demo with our team and discover how Verbix.ai can improve customer experience, compliance, sales performance, and operational efficiency.



Contact Information



sales@verbix.ai



www.verbix.ai



+1 (630) 534-0223